

Mr.CBB  
124 That Way Drive  
Toronto, Ontario, L8L3E3  
September 25, 2019

Mr. Potato Head  
CEO  
Humpty Chip Company  
233 Potato Lane  
Toronto, Ontario L9W3L9

Dear Mr. Potato Head:

Subject: Complaint about your Dill Pickle Potato Chips 500g bags, UPC code 333222, Expiry Sept 20, 2019.

Recently I purchased a bag of Dill Pickle Humpty brand potato chips only to find they were stale when we opened them before the expiry date.

I tried to return them to the grocery store however I did not have a receipt and they would not exchange or refund the stale chips.

I'm writing you today in hopes you can refund me my money or offer me a complimentary coupon so I can purchase another bag of Dill Pickle chips.

I've always been a customer of Humpty Chips since they are my favourite however this time around I stumbled upon a problem and wanted to bring it to your attention.

I have the bag of stale chips if you would like me to return them to the company at your expense for inspection by your Quality Control team.

I would be grateful if you could look into this matter immediately so I can receive a refund and start enjoying my favourite Humpty Chips once again.

You can reach me via email at [canadianbudgetbinder@yahoo.ca](mailto:canadianbudgetbinder@yahoo.ca) or phone 1-705-222-3334.

Regards,

Mr.CBB  
Consumer

Recipient Name  
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